**JOHNNY S RIVERA**

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**Security Clearance:** DoD Secret (current)

**Citizenship:** U.S.

**Languages:** Fluent in English and Spanish

**Employment:**

- Dyncorp International, 12/2013 to Present

5700 North Harbor City Blvd, Melbourne, FL 32940

-Navy Regional Southwest Emergency Medical Dispatcher, GS-05, 08/2013 to 11/2013

3901 N. Harbor Dr, Bldg 600, San Diego CA 92101

Supervisor: Mandy Crews, (619) 524-1299

-Dyncorp International, 09/2011 to 07/2013

3190 Fairview Park Dr. #900, Falls Church, VA 22042

-Lockheed Martin, 04/2010 to 09/2011

Coronado CA 92110

-Security Forces United States Air Force, E-5/SSGT, 05/2000 to 11/2009

**Profile:**

Continuously demonstrates Integrity First, Service Before Self, and Excellence in all I do. Over 12 years of experience in both federal and civilian work environments. Experience in Customer Service, Retail, Team Work, and Leadership. Strong skills in Customer Service as a result of an outgoing personality, positive attitude, up-beat energy, and a smart sense of humor. Demonstrated efficiency in assessing needs, establishing priorities, multi-tasking and problem solving. Strong work ethic, commitment, and integrity combine to show productivity and the ability to achieve results.

**Dyncorp International/Explosive Detection Canine Handler:**

(Full Time, 72hrs/week, Approx $80,000 year)

Responsible for detecting explosive materials and devices through the use of explosive detection dog at various forward deployed locations. Perform deter and detect canine functions and support operations as needed for Department of State air wing personnel. Conduct anti-terrorism measures to enhance overall mission security. Prevent the unauthorized introduction of explosive devices onto the Department of State air wing compound as well as maintaining canine training records and performing other force protection duties as needed.

**Navy Regional Southwest/ Emergency Medical Dispatcher:**

*(GS-05, Full Time, 40hrs/week, Approx $32,064/year)*

Serves as the communications link between the community and public safety agencies and Navy installations. Receives and responds to emergency and non-emergency calls including enhanced 911, and non-emergency calls from the public, dispatchers, and law enforcement agencies via telephone, radio systems and computer-aided dispatch (CAD) systems. Acquires and delivers accurate identification of the citizen's location and public safety response needs. Maintains knowledge and ability to read and interpret maps in order to determine locations and jurisdictional boundaries. Processes and evaluates information received; prioritizes calls and dispatches required units and or agencies. Provides emergency response with "complete, accurate, timely and quality" dispatch at the most superior level possible. Monitors radio equipment, electronic data systems, alarm systems and reacts appropriately to information requiring action. Complies with Federal, State and Local requirements. Maintains knowledge of public service activity and methods of local government as well as law enforcement procedure and terminology. Monitors and coordinates police unit activity and assignments via police and fire radio frequencies. Contributes to ensuring the safety of the citizens, law enforcement personnel, fire fighters and emergency medical responders served. Creates and maintains automated or manual logs of public safety communications and activity. Accesses and enters sensitive data in local, state and national databases necessary for investigative purposes. Enters and maintains files for persons and or property pending apprehension and or recovery.. Able to think clearly, act quickly and remain calm during emergent situations. Facilitated effective working relationships with Police Department personnel, Fire Department personnel and outside Law Enforcement agencies and the public. Able to meet scheduling needs with dependability and consistency. Willing to assist in providing on-the-job training for Police/ Fire / Medical Dispatchers and submit progress reports and evaluations on trainees.

**Dyncorp International/Explosive Detection Canine Handler:**

(Full Time, 60hrs/week, Approx $63,000 year)

Responsible for detecting explosive materials and devices through the use of explosive detection dog at various forward deployed locations. Perform deter and detect canine functions and support operations as needed for Department of State personnel. Conduct anti-terrorism measures to enhance overall mission security. Prevent the unauthorized introduction of explosive devices onto the Department of State compound as well as maintaining canine training records and performing other force protection duties as needed.

**Weapons Handler/Customer Service Representative:**

(Full Time, 40hrs/week, $22.50 hour – Approx $43,200 year)

Performed weapons issue to duty military and civilian law enforcement personnel and documented weapons proficiency training records. Developed and implemented local accountability records and performed periodic audits of previously issued weapons and maintenance logs. Accounted for and maintained over 14000 rounds and over 250 weapons while verifying accurate documentation critical in the accountability of arms room. Assisted visitors and Pass & ID customers with directions and information   
Maintained and distributed classified authorized access lists document and track contractor and vendor badges as issued by Pass and ID personnel. Knowledgeable in use of ID computer systems, cameras and finger print equipment. Contractor data entry and information retrieval for base access requests. Ensured timely issuance of proper documentation for authorized personnel and vehicles to gain access. Performed routine duties in an office environment to issue and maintain the DoD and base security of decals, ID cards, temporary vehicle passes, and visitor passes.

**Air Force Security Forces Patrolman:**

*(E-5/SSGT, Full Time Active Duty)*

Provided and oversaw the security and police services for the entire Mountain Home Air Force Base populace. Appointed Entry Controller and the base’s first line of defense in securing all points of entry. Instrumental in preventing individuals looking to gain unauthorized access to the base and potentially cause harm to base’s populous. Dispatched security sentries and mobile security patrols both state side and oversees for over 1 ½ years during wartime for emergent and non-emergent situations. Acting liaison between Unit Commander, Flight Chief, Post and Patrols. Compiled and provided the chain of command with daily reports detailing all activities and occurrences during the tour of duty. Provided explosive/narcotic canine detection, deterrence and operations, investigate larceny and theft on military housing, preparing statements writing citations for vehicle infractions, arrest or detain persons suspected of a crime, and respond to alarms and emergencies as needed. Performed emergency dispatch operations in support of over 12,300 military and civilian personnel. Maintained CCTV surveillance over 3 restricted areas containing 70 aircrafts, 11 funds facilities, 8 weapons/munitions facilities and 32 high security controlled areas. Successfully completed training by medical and fitness professionals to meet requirements for overseeing the physical training of Unit personnel. Devised and conducted group physical training activities and individual fitness assessments for over 300 personnel. Created and administered group remedial training exercises and personalized one-on-one regimens for those struggling to meet Air Force standards; resulting in a 95% pass rate for tested personnel during my 3 years as Physical Training Leader. Composed summary progress reports, pass-fail reports, and advisory suggestions for improvement of training groups and specific individuals.

**Education:**

National University, San Diego CA, Emergency Management Homeland Security

Community College of the Air Force, Criminal Justice

**Licenses/Certificates:**

Dept. of State WPPS certification course

Canine Handler certification course

**U.S. Military Service Information:**

Basic Air Force Training

Security Forces Academy

Airman Leadership Course

NCO Professional Development Course

Canine Handlers Course

**Awards:**

Air Force Achievement Medal

Air Force Achievement Medal First Oak Leaf Cluster

Air Force Good Conduct Medal

Air Force Expeditionary Service Medal

Air Force Iraq Campaign Medal